



Tilhill

BSWGROUP member of binderholz ■

Quality Assurance Policy

Tilhill offers a range of professional consultancy and forestry, landscaping, fencing and related environmental contracting services.

Our mission is to be the leading provider of 'nature-based solutions', maximising the expertise within the binderholz group, in order to be the most profitable and successful integrated forestry company in Europe.

We aim to be an industry leader in all aspects of our operations. We aim to be proactive and exemplary, achieving excellent standards of quality in all our services and activities to the complete satisfaction of our clients and customers.

We shall achieve this by:

- Providing services that meet, or improve upon, industry best practice and other applicable requirements.
- Working to specific industry benchmarks, including the National Highways Sector Scheme (18 and 2A) where applicable.
- Continually developing the expertise, professionalism and integrity of our people.
- Evaluating and ensuring our suppliers have the appropriate skills and competence to deliver services compliant with our policy.
- Encouraging initiative and innovation and rewarding the achievements of our people.

We are committed to achieving these objectives and continually improving the effectiveness of our quality assurance management.

Gavin Adkins
Managing Director
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