

Quality Policy

Tilhill is the UK's leading forestry and timber harvesting company offering a range of professional consultancy and forestry, landscaping, fencing and related environmental contracting services.

Our vision is to be an industry leader in all aspects of our operations. We aim to be proactive and exemplary, achieving excellent standards of quality in all our services and activities to the complete satisfaction of our clients and customers.

We shall achieve this by:

- Providing services that meet, or improve upon, industry best practice and other applicable requirements.
- Working to specific industry benchmarks, including the National Highways Sector Scheme (18) where applicable.
- Continually developing the expertise, professionalism and integrity of our people.
- Evaluating and ensuring our suppliers have the appropriate skills and competence to deliver services compliant with our policy.
- Encouraging initiative and innovation and rewarding the achievements of our people.

We are committed to achieving these objectives and continually improving the effectiveness of our quality management.

Gavin Adkins Managing Director October 2020